

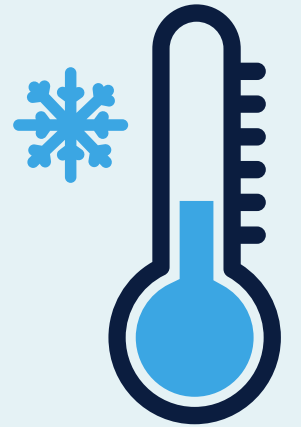
# FRESH CONNECT CANCELLATION POLICY

## Weather Related Closing

**Fresh Connect Bucks County operates every week, rain or shine, except in cases of severe weather.**

### Severe weather includes:

- Weather-related advisories
- Heavy rain or snow
- Thunderstorms with lightning



The safety of our clients, volunteers, and staff is our top priority. To accommodate winter conditions, Fresh Connect distributions will operate on a one-hour schedule from January 1<sup>st</sup> through March 31<sup>st</sup>. Specific distribution times will vary by location and will be communicated to attendees.

If a weather advisory is expected, the distribution window may be shortened to one hour to keep everyone safe.

Severe weather cancellations will be made at the discretion of BCOC, taking into account weather conditions, site safety, and overall operational feasibility.

### Closure Notifications:

If a distribution is canceled, announcements will be posted no later than 8:00 AM on the distribution day on the following platforms:

- **Bucks County Opportunity Council website: [www.bcoc.org](http://www.bcoc.org)**
- **BCOC social media**
- **Fresh Connect phone line: Call 215-345-8175, select Option 1**
- **Automated text alerts: Sign up using the QR code below**

For the most up-to-date Fresh Connect closure information, please visit our website, call the Fresh Connect phone line, or sign up for text alerts.



**Fresh Connect  
Mobile Farmers' Market**

For more program information please visit  
[BCOC.org](http://BCOC.org) or call 267-773-0529 ext. 314

