

[Bucks County Opportunity Council] Notice of Data Event

Bucks County Opportunity Council (“Bucks”) is providing notice of a cyber incident that may impact the privacy of certain information in our care. While Bucks is unaware of any actual or attempted misuse of information in relation to this incident, Bucks is providing details about the incident, our response, and resources available to help protect individuals’ information against identity theft and fraud, should they determine it is appropriate to do so.

What Happened? Bucks has been actively investigating an event involving unauthorized access to our computer network occurring in August 2025. As part of this investigation, we worked with third-party specialists to secure the network and confirm the nature and scope of the event. The investigation determined that unauthorized access to certain systems occurred, and certain files were taken without authorization at that time. We completed a time-intensive and comprehensive review to determine whether any personal information was contained within the files. We are notifying individuals based on the results of this review.

What Information Was Involved? The information contained within the relevant files varies by individual and may include name, date of birth, Social Security number, taxpayer ID number, driver’s license or state ID number, passport number, financial account information, payment card number, health insurance information, and medical information. Please note that Bucks is not aware of any actual or attempted misuse of your information.

What We Are Doing. The confidentiality, privacy, and security of information in our care are among our highest priorities. In response to this event, we took steps to secure our network, completed a thorough investigation, and reviewed the contents of the affected files. As part of our ongoing commitment to the privacy of information in our care, we are reviewing existing security policies and implementing additional security measures to further protect against similar events occurring in the future.

As an added precaution, Bucks also secured the services of Experian to provide credit monitoring and identity restoration services for one year at no cost to affected individuals. If you did not receive written notice of this incident but believe you may be affected, please contact our dedicated assistance line, which can be reached at 833-918-1119 between the hours of 8:00 a.m. - 8:00 p.m., Central Time, Monday through Friday, excluding major U.S. holidays. Please reference engagement number B156936.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your credit reports for suspicious activity and to detect errors. Please review the information contained in the below *Steps You Can Take to Help Protect Your Personal Information*.

For More Information. We understand that you may have questions about this event that are not addressed in this letter. If you have additional questions, please call our dedicated assistance line at 833-918-1119 between the hours of 8:00 a.m. - 8:00 p.m., Central Time, Monday through Friday, excluding major U.S. holidays. Please reference engagement number B156936.

Steps You Can Take To Help Protect Your Personal Information

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Individuals may also contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If an individual is the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert that lasts seven years. Should they wish to place a fraud alert, they may contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in an individual’s name without their consent. However, individuals should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, an individual cannot be charged to place or lift a credit freeze on their credit report. To request a security freeze, individuals will need to provide the following information:

1. full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. date of birth;
4. addresses for the prior two to five years;
5. proof of current address, such as a current utility bill or telephone bill;
6. a legible photocopy of a government-issued identification card (state driver’s license or ID card, military identification, etc.); and
7. a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should individuals wish to place a fraud alert or credit freeze, they may contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Individuals may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General.

The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Individuals can obtain further information on how to file such a complaint by way of the contact information listed above. Individuals have the right to file a police report if they ever

experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, individuals will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and their state Attorney General. This notice has not been delayed by law enforcement.